Providing Quality Education to Under-served Communities

-Teacher Raj Ridvan Singh: Malaysia

UNESCO-APEID International Conference
Bangkok, 27 October 2016
Community Centre video

https://www.youtube.com/watch?v=o1m3t99_Y4I
Who are we?

SOLS 24/7 is an award-winning Malaysian humanitarian organization.

- SOLS 24/7 has been operating for over 16 years and has established over 70 training centres nationwide, educating 5,019 students daily.

- SOLS 24/7 team is dynamic, compassionate and driven. We have over 200 full time team members from 40+ countries who are accustomed to multi-cultural and multi-religious Malaysia.

- SOLS 24/7 is amongst the most innovative NGOs in ASIA with nationwide projects, direct grassroots presence and a range of impactful programs. We are experts in education and social empowerment.

SOLS 24/7 implements professional frameworks:

1. Comprehensive impact analysis
2. Cost effective & transparent accounting
3. Credible & dynamic brand and design
4. Strategic program planning
5. Efficient & effective project management
CHALLENGES FOR MALAYSIANS

Global Challenges

Non-English speakers are increasingly left behind in the globalised economy.

Malaysia Challenges

70% of school leavers do not have the English proficiency to be employed.

Corporate / GLCs

Malaysian talents are increasingly struggling to participate in the high-income economy of Malaysia and be competitive on a global scale.

Create and implement a well-structured, holistic programs tailored to nurture the potential of Malaysians.
Unemployment among youth (16-25): 10%

Orang Asli are identified as extremely poor: 34%

Secondary school drop-out for Orang Asli children: 49%

Orang Asli entered University: 49%

Youths from underserved backgrounds are missing out on crucial education which could bring them out of poverty.

Source: * Asian Development Bank (2012); ** UNDP (2006); *** UNDP (2009); **** Harian Metro (2013)
“Education is the most powerful weapon which you can use to change the world.”

- Nelson Mandela
Why do we matter?

3 Keys to controlling your future

**English Communication**
*Why?* It is the business language and ensures employment.
*How?* We teach English in the same way a child learns a second language: brain programming.

**IT Capacity Advancement**
*Why?* IT enables efficiency and career advancement. 21st Century literacy standard
*How?* We ensure that Technology is a crucial focal point in all our programs.

**Mindset & Character Development**
*Why?* A good attitude and character are the keys to keeping your job.
*How?* We prepare students to develop their true potential and be able to face challenges in all areas of life.
Community Centres

Project
To establish Community Education Centres at rural and semi-urban communities providing education opportunities.

Targeted beneficiaries
Children, youth, working adults, and housewives.
6 months per batch.

Objective
100 students per batch per centre.
2 batches per year.

Requirements
1. Location
   Classroom fitting 30pax and PCs
2. 100 Students
   Name List
3. Key Individual
   Person in charge

**Program Flow**

- **IDENTIFY**
  Suitable locations

- **TRAIN**
  1 month training of Trainers

- **ESTABLISH**
  Establish the centre

- **PROGRAM**
  6 months per batch

- **IMPACT**
  Impact Analysis Assessment
## Structured Development Framework

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<td>1000 most used words. 20 Conversations</td>
<td>50 Conversations</td>
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### Weekly English assignments

- 24/7 access to SOLS Online resource portal [http://resource.sols247.org](http://resource.sols247.org)
- Weekly assignments through Google apps for Education
Impact

12 States
70 Communities
25,000 Students directly impacted
Accreditations

Authorised Centre (MY498)
Cambridge English Language Assessment Centre - United Kingdom

Google Professional Development Partner
Only non-profit organisation in Malaysia to have this status.

JPK Accredited Centre
IT and Computer system (Bidang: Operasi Sistem Komputer)

HRDF - Class A Contractor
English Language programs

Official Toastmaster International Club
No #1 public speaking association globally

Give2Asia Network Member 2016
Member of Give2Asia’s network of charitable partners
Who are our students?

- 60% female students
- 55% children (aged 7-14)
- 30% indigenous backgrounds
Impact on Children

57% of children enrolled achieved an A or B for their English grades in school.
Impact on Housewives

72% of the housewives indicated their biggest benefit gained from the program is the ability to assist their children with their English development.
of adult students enrolled have improved professionally and increased their job & business opportunities through the community centres.
“We are driven to transform communities”
Community Centres - A Hub for Social Services

Our Community Centres truly serve as a hub for social services through its direct grassroots network enabling other programs and providers to offer their services and create an even bigger impact.

1) SOLS Tech
   Computer labs have been set up at community centres and at NGOs & orphanages and students and communities have benefitted from donated computers.

2) Community Library
   Providing rural and underserved children high quality story books to grow their imagination and love for reading.

3) ngohub.asia
   ngohub.asia is an online platform assisting the non-profit sector in Malaysia through the power of volunteering, networking, grant opportunities and events.

4) SOLS HEALTH
   The pioneer for community-based provision of psychological services throughout Malaysia
Community Centres - A Hub for Social Services

5) MDeC: Digital Volunteerism & Digital Education Camps
   - Digital Camp: 34 digital camps and trained 3,786 youth in digital literacy.
   - Digital Volunteerism: 544 digital volunteers engaged, provided digital support to 159 NGOs.

6) Tesco: Community service programmes
   - (1) Flood donation programme, (2) Food collection drive for welfare homes, (3) Beach clean up.

7) Roots & Shoots : Environmental & animal awareness
   - Wild About Arts campaign to educate youth on environment and animal awareness.

8) Google for Education: Training School Teachers
   - Providing digital training in Google for Education apps (Docs, Sheets, Slides) to school teachers.

9) MyTeksi: Toy Library campaign
   - Donation drive with MyTeksi collecting books and toys to set up Toy Libraries.
Cost per Pax

USD 15 per month
X 6 months.

- 4 to 8 hours per week
- 18 weeks program (4 months)
- Foreign trainer for every class
- Certification
- 72 to 144 contact hours
“Transforming the lives of poor youths equipping them with fundamental skills to build a future”
Together, we can give him the education and technology he needs, to empower his future.
Thank You

We look forward to your support & partnership.

Please visit us at www.sols247.org

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