Pacific Capacity Building Workshop on Implementing National Qualification Frameworks (NQF) at Programme Level

*The Use of Learning Outcomes matched against level descriptors of NQFs*

Monday 20th – Friday 24th March, 2017
Tanoa Tusitala Hotel, Apia Samoa

Kalena Sootagamalelagi SEGI
Office of the Public Service Commission
I am ____________________.

I am an expert in ____________________.

But when I dance, I look like ____________________.
**Benefits of the Quality Assurance Process – Recognition of Non Formal Learning Activities.**

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<tr>
<th>Office of the Public Service Commission:</th>
<th>Participants / Ministries / SOEs:</th>
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<tr>
<td>▪ Effective deliverance of functions / avenue to increase pool of qualified trainers;</td>
<td>▪ Recognition of achievements on RoA;</td>
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<td>▪ Capacity building tool (KSA);</td>
<td>▪ Confident, skillful and competent workforce;</td>
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<td>▪ Needs assessment (gap closing) tool;</td>
<td>▪ Opportunity to be heard (identification of issues);</td>
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<td>▪ Need for PSC service delivery in the public and private sector;</td>
<td>▪ Networking and knowledge sharing;</td>
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<td>▪ Productive use of human capital.</td>
<td>▪ Lifelong learning, career development, access to further education, psychological satisfaction.</td>
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CHALLENGES IN IMPLEMENTING THE PROCESS.

- Internal and external communication breakdown;
- Staff turnover – loss of institutional knowledge;
- Duplication of work (structure and specification of responsibilities);
- Other work priorities / ad hoc activities;
- Political influence.
PSC RELATIONSHIP WITH SQA.

National Goals

Office of the Public Service Commission

Samoa Qualification Authority

Secondary Education

Early Childhood / Primary Education

Overall development priorities

The Alignment/Connection/Coordination Authority

Gaps in the Curriculum

PS Workforce Needs
ASSISTANCE FROM THE QUALITY ASSURANCE AGENCY (SQA).

- Acquisition of knowledge through continual invitations to trainings, meetings, workshops;
- Recognition of non formal learning courses;
- PSC systems and processes of database management updated to suit SQA requirements;
- Future accreditation of program for formal qualification;
- Awareness programs for the education system and public knowledge in order to bridge gaps.
HOW THE QUALITY ASSURANCE PROCESS HELP PSC.

National Priorities (SDS) ➔ Sector Plans (Medium/Long Term) ➔ Corporate Strategies and Objectives (Ministry/Agency Level) ➔ Annual Activities (Divisional) & Individual Plans (Performance Appraisal Plans)

Rationale of the PAS
Strategy of the Development of Samoa ➔ Sector Plan ➔ Corporate Plan ➔ Annual Plan ➔ Job Description ➔ Individual Performance Appraisal

= SUCCESSFUL OUTCOMES