Efforts to Produce and Disseminate Reliable National Education Statistics

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I. OVERVIEW OF CENTER FOR EDUCATIONAL STATISTICS

1. Mission
2. Organization
3. History
I. OVERVIEW OF CENTER FOR EDUCATIONAL STATISTICS

1. Mission

VISION

To produce reliable educational statistics & disseminate high-quality statistics

- To produce and disseminate reliable statistics that can be bases for scientific, educational policy-making and research

- To raise the level of international reliability and cooperation through promoting various statistical projects with international organizations
I. OVERVIEW OF CENTER FOR EDUCATIONAL STATISTICS

2. Organization

- Korea Government
- MOE (Ministry of Education)
- KEDI (Korean Educational Development Institute)
- Center for Educational Statistics

- Statistics Planning
- Research & Analysis / Statistics Service
- Pre-primary, Primary and Secondary Education Statistics
- Higher Education Statistics
- International Education Statistics
- Employment of Higher Education
- Lifelong Education Statistics
1. OVERVIEW OF CENTER FOR EDUCATIONAL STATISTICS

3. History

- 1962 Began publication of ‘Statistical Yearbook of Education’ by National Board of Educational Evaluation
- 1995 Ministry of Education designated Korean Educational Development Institute as National Coordinator for OECD Indicators for Educational System project
- 1998 Placed the educational statistics project under the authority of Korean Educational Development Institute
- 1999 Developed homepage for web-based educational statistics system
- 2004 Launched survey on employment status of higher education degree-holders
- 2007 Launched lifelong education statistics survey
- 2010 Launched school statistics linked with National Education Information System (NEIS) and employment statistics survey connected with Health Insurance Database
- 2011 Conducted the second half year survey on higher educational institutions' faculty and additional survey on employment statistics linked with National Tax Database.
- 2014 Began educational statistics service on mobile
II. EDUCATIONAL STATISTICS SURVEY PROCESS: LINKAGE WITH OTHER SYSTEMS

1. Pre-primary, Primary and Secondary Education
2. Higher Education
3. Employment of Higher Education Degree-Holders
4. Lifelong Learning
5. International Education
6. Process to Produce Reliable Educational Statistics
Ⅱ. Educational Statistics Survey Process

Diagram: Korean educational system 6-3-3
1. Pre-primary, Primary and Secondary Educational Statistics Survey

II. Educational Statistics Survey Process

1) Survey system

- Utilizing source material from National Education Information System (NEIS), input data, verify and aggregate data.
- Provide final statistical data, publish materials for statistics.
2) Survey subjects and items

- Date of survey: April 1, Oct. 1 on an annual basis
- Subject of survey: 20,792 schools (base year 2015) - complete enumeration survey
- Official announcement period: Every September

<table>
<thead>
<tr>
<th>Classification</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Kindergarten</td>
<td>8,930</td>
</tr>
<tr>
<td>Primary School</td>
<td>5,978</td>
</tr>
<tr>
<td>Middle School</td>
<td>3,204</td>
</tr>
<tr>
<td>High School</td>
<td>2,344</td>
</tr>
<tr>
<td>Others</td>
<td>273</td>
</tr>
</tbody>
</table>

*Other schools include Special School, Civic & Civic High School, Trade High School, Miscellaneous School, and Air & Correspondence of Middle • High School.
### 2) Survey subjects and items

Survey items for schools

<table>
<thead>
<tr>
<th>Classification</th>
<th>Survey items</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Kindergarten</strong></td>
<td>Children by Age / New Entrants &amp; Children Re-admitted / Finished / Classes by Enrolled Children / Clerical Staffs</td>
</tr>
<tr>
<td><strong>Primary &amp; Middle School</strong></td>
<td>Students by Age / Entrants / Pre-school Children / Annual Turnover of Students / Situation after Graduation / Studying Abroad(Returnee) / Multicultural Students / Foreign Students</td>
</tr>
<tr>
<td><strong>High School</strong></td>
<td>Department Choice / Students by Age / Freshmen Quota / Annual Turnover of Students / Students on Temporary Leave / Situation after Graduation / Employment by Type of Industry / Entrants and Graduates by Age / Studying Abroad(Returnee) / Scholarships &amp; Tuition Fee Supports / Multicultural Students / Foreign Students</td>
</tr>
<tr>
<td><strong>Special, Civic, Civic High, Miscellaneous School</strong></td>
<td>Children by Age / Entrants / Pre-school Children / Situation after Graduation / Admission &amp; Completion by Course / Freshmen Quota / Dropouts / Course Duration / Qualifying Exams for Admission to Advanced Schools / Employment by Type of Industry and Occupation / Department Choice / Course of Study by Department / Multicultural Students</td>
</tr>
</tbody>
</table>
## II. Educational Statistics Survey Process

### 1. Pre-primary, Primary and Secondary Educational Statistics Survey

#### 2) Survey subjects and items

- **Survey items for Regional and Local Offices of Education**

<table>
<thead>
<tr>
<th>Classification</th>
<th>Survey items</th>
</tr>
</thead>
<tbody>
<tr>
<td>General</td>
<td>Summary / Members in Educational Administration / Clerk Staffs / Educational Specialists &amp; Teachers / Native English Teachers</td>
</tr>
<tr>
<td>Regional Office of Education</td>
<td>Current Status of Ship Holdings / Teacher Certification Exam / Issuance of Teacher’s Certificates / Teacher Training for Certificate / Teacher Training / School Foundations / Qualifying Exams for High School Entrance &amp; Graduation / Middle &amp; High Schools Attached to Industry / Accredited Lifelong Education Facilities and Schools / Foreign and International Schools / Revenues &amp; Expenditures of Education Budgets (Special Account) / Payment / Budget &amp; Settled Accounts for School Foundation / Details of Expenditures of Private Schools / Revenues &amp; Expenditures of National·Public School Budget &amp; Settled Accounts</td>
</tr>
<tr>
<td>Local Office of Education</td>
<td>Private Institutes / Reading Rooms / Children for kindergarten by Age</td>
</tr>
<tr>
<td>Others</td>
<td>Student Halls / Public Libraries / Education Training Institutes, Education &amp; Science Research Institutes</td>
</tr>
</tbody>
</table>
2) Survey subjects and items

- Items linked with Public Disclosure of School Information

- Number of Schools
- Number of Classes
- Number of Students
- Teachers by Position, Teachers by Certification
- Children of Schooling Age, Children Over the Schooling Age, Children Under the Schooling Age
- Graduates from this year, Repeating Examinees, Qualifying Examinees for Admission to Advanced Schools & Students Completed Curriculum, Overseas Students, Entrants beyond Quota, Re-admission, Transfer & Re-enrollment, Etc
- Graduates, Advanced into Higher Schooling, Employed, Unemployed, Unknown
- Graduates, Advanced into Higher Schooling(Domestic/Foreign), Employed, Etc
- School Site, Attached Site
- Libraries, Seats, Collection of Books, Annual Usage, Volume in Circulation, Budget
2. Higher Educational Statistics Survey

1) Survey system

- Staffs for statistics in each college collect, verify and aggregate data through the combined survey system of Higher Educational Statistics and provide the data to Public Disclosure of College Information.
2) Survey subjects and items

- Date of survey: April 1 and October 1, on an annual basis
- Subject of survey: A complete enumeration survey
  - 433 Institutions (including independent graduate schools, base yr 2015);
  - 1,583 programs (including graduate schools affiliated with universities base year 2015)
- Official announcement period: Every September

### Classification

<table>
<thead>
<tr>
<th>Classification</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>University</td>
<td>189</td>
</tr>
<tr>
<td>Univ. of Education</td>
<td>10</td>
</tr>
<tr>
<td>Industrial University</td>
<td>2</td>
</tr>
<tr>
<td>Junior College</td>
<td>138</td>
</tr>
<tr>
<td>Graduate School</td>
<td>&lt;1,150</td>
</tr>
<tr>
<td>Independent Graduate School</td>
<td>47</td>
</tr>
<tr>
<td>Others</td>
<td>47</td>
</tr>
</tbody>
</table>

*Others include Air & Correspondence University, Technical College, Miscellaneous (Undergraduate, Junior College), Distance University, Cyber University, College in Company, Specialized College, and Polytechnic College.*
### 2) Survey subjects and items

#### Survey items

<table>
<thead>
<tr>
<th>Classification</th>
<th>Survey items</th>
</tr>
</thead>
<tbody>
<tr>
<td>Summary</td>
<td>General Condition of College</td>
</tr>
<tr>
<td>Students</td>
<td>Enrolments / Quota by Department / College Applicants &amp; Entrants / Entrants by Age / Graduation / Graduates by Age / Issuance of Teacher’s Certificates / Annual Turnover of Students / Delisted Students / Scholarship Beneficiary / Foreign Students / Foreign Graduates / Joint Curriculum with Foreign Universities / Students Enrolled &amp; Students on Temporary Leave by Course Duration / Doctor’s and Honorary Doctor’s Degrees Granted / Degree Acquisition &amp; Situation after Degree / Degree Recipient by Age</td>
</tr>
<tr>
<td>Faculties</td>
<td>President &amp; Full-time Faculty / Adjunct &amp; Visiting Professor / Others / Part-time Lecturers / Faculty Members / Faculty Research Year / Ratio of Background Universities among Full-time Faculties / Foreign Full-time Faculty / Foreign Part-time Lecturers / Teaching Hours per week / Salary Cost &amp; Teaching Hours / Faculty Educational Training / Clerical Staffs / Staffs Training &amp; Performance / Assessment System for Professor Achievement</td>
</tr>
<tr>
<td>Facilities</td>
<td>Continuing Education Academy Affiliated with a College / Attached Facilities</td>
</tr>
</tbody>
</table>
## 2. Higher Educational Statistics Survey

### 2) Survey subjects and items (Con’t)

#### Survey items

<table>
<thead>
<tr>
<th>Classification</th>
<th>Survey items</th>
</tr>
</thead>
<tbody>
<tr>
<td>Administration</td>
<td>Club Activities / Student Unions</td>
</tr>
<tr>
<td>Education</td>
<td>Opening &amp; Registration of Liberal Arts, Teaching Courses, Majors, Cyber Lectures / Cross Registration Systems / Industry-Academy Exchange</td>
</tr>
</tbody>
</table>
2) Survey subjects and items

- Items Linked with Public Disclosure of College Information

- Enrolments, College Applicants & Entrants
- Quota by Department & Students Enrolled
- Foreign Students
- Delisted Students
- Graduation
- Advancement into Higher Schooling (Air & Correspondence University, Technical College, Distance University, Cyber University, College in Company, Specialized College)
- President & Full-time Faculty, Adjunct & Visiting Professor, Others
- Faculty Members (Faculty Acquisition rate, Student-Teacher Ratio)
- Foreign Full-time Faculties
- Scholarships Awarded & Tuition Fee Exemption
- Cross Registration Systems
- Clerical Staffs
1) Survey system

- Korean Educational Development Institute (KEDI)
  - Request Personal Information of Graduates

- University
  - Submit Personal Information

- Korean Educational Development Institute (KEDI)
  - Release the Related Result

- University Staff in Employment Statistics
  - Statistics Survey

- Korean Educational Development Institute (KEDI)
  - Request Personal Information of Graduates

Linked with External DB

- National Health Insurance Corporation
- Human Resources Development Service of Korea
- Military Manpower Administration, Korea Student Aid Foundation

Self-Investigation

- People working abroad
- People with Exceptions
- Graduates Continuing to higher studies Abroad
II. Educational Statistics Survey Process


2) Survey subjects and items

- Date of survey: June 1 and December 31, on an annual basis
- Subject of survey: A complete enumeration survey
  - 680,698 graduates from higher educational institutions (base year 2015) such as University, University of Education, Industrial University, Junior College, Miscellaneous Schools (University and Junior College), Polytechnic College, General Graduate School
- Features:
  - Linked with National Health Insurance Database (June 1): Individuals who graduated college in February of current year or August of last year
  - Linked with National Health Insurance and National Tax Database (Dec. 31): Individuals who graduated college in February of last year or in August of the year before last year
- Official announcement period: Every August and November
II. Educational Statistics Survey Process


- **Items of survey**

  - **Employment**: people enrolled in health insurance through the work, working abroad, people in agriculture, individual creative work, sole proprietor, and freelancer

  - **Continue in Higher Education**: Domestic and foreign Junior College, University, and Graduate School

  - **Unable to Work**: The deceased, convicted, immigrant, being hospitalized more than six months

  - **People with Exceptions**: People who are eligible for free medical care, female soldiers in the training of new recruits, graduates of religious leaders training major, and trainees of the institution training aircraft pilots
4.1. Lifelong Educational Statistics

According to the types of lifelong educational institutes registered by the Lifelong Education Law, survey announcement, management and supervision are conducted in the following three systems: 1) Local Office of Education  2)Lifelong Learning Center and 3) Continuing Education Academy affiliated with the college.

Ⅱ. Educational Statistics Survey Process

1) Survey system

Diagram showing the flow of data from KEDI to Regional Offices of Education, Local Offices of Education, Lifelong Education Facility, Local Lifelong Education Information Center (Representative of Metropolitan Cities and Provinces), Lifelong Learning Center, University, and Continuing Education Academy Affiliated with a College.
2) Survey subjects and items

- Date of survey: May 1, on an annual basis
- Subject institutions in survey: 4,342 institutions (in 2014)
  - 393 Lifelong Learning Centers, 411 Continuing Education Academy affiliated with a school, 883 Cyber Lifelong Education Institutions, 392 Affiliated with a company, 556 Affiliated with a NGO, 1038 Affiliated with Mass Media, 669 Type of Knowledge & HRD

- Items of survey
  - Institutions in general: Overview, location, and history
  - Program and learners: Classification, name of program, theme, institution, number of annual training, total hours of education, type of program, etc.
  - Teacher: Name, gender, educational attainment, beginning year and month, number of teaching classes, etc.
  - Staff: Name, gender, educational attainment, lifelong educator certification, type of employment, beginning year and month, etc.
  - Other: Status of training lifelong educators.

- Official announcement period: Every Nov. 30th
4.2. Survey on actual condition of Individual’s Lifelong Learning

II. Educational Statistics Survey Process

1) Survey subjects and items

- Date of survey: July 1, on an annual basis
- Subjects in survey:
  - 9,948 male and female adults aged between 25 and 64 (base year: 2014)
- Items of survey:
  - 61 items including actual situation of participating formal education / non-formal education / informal education
- Official announcement period: Every Dec. 31st

1) Overview

* Survey on Finance is annually designed and conducted by International Education Team and data of enrollments, entrants, graduates, population, class, classroom teachers and academic staff collected from pre-primary, primary, secondary, and Tertiary education survey are used.

Conduct analysis of Korean Education Competitiveness at an international level (IMD and WEF’s reports), and analysis of College Competitiveness at an international level (Shanghai Jiaotong University, QS, The Times Reports)
## 2) Survey subjects and items

<table>
<thead>
<tr>
<th>Subjects in Survey</th>
<th>Subjects or Items</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Pre-primary, primary, secondary, and tertiary educational institutions, Ministry of Education (MOE) and institutes directly responsible to MOE</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Educational Finance Survey Items</th>
<th>Subjects or Items</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Source of funds and type of transaction</td>
<td></td>
</tr>
<tr>
<td>- Central, regional, local government expenditure</td>
<td></td>
</tr>
<tr>
<td>- Private expenditure (expenditure of households) and expenditure of other private entities including firms and religious institutions and other nonprofit organizations, but not educational institutions</td>
<td></td>
</tr>
<tr>
<td>- Expenditure in public institutions/government dependent private institutions/independent private institutions (public and private sources)</td>
<td></td>
</tr>
<tr>
<td>- Capital expenditure</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Major UOE Data Collection Items</th>
<th>Subjects or Items</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Students (entrants, graduates) by level of education, type and purpose of educational program, type of participation, gender, and age</td>
<td></td>
</tr>
<tr>
<td>- Annual enrollments by level of education and types of educational program</td>
<td></td>
</tr>
<tr>
<td>- Classroom teachers and academic staff by level of education, types of educational program, gender, age, types of educational institutions and type of employment</td>
<td></td>
</tr>
</tbody>
</table>
II. Educational Statistics Survey Process

6. Efforts to Produce High-Quality Educational Statistics

1) Common Process for Educational Statistics Survey

<table>
<thead>
<tr>
<th>Planning</th>
<th>Preparation</th>
<th>Implementation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Survey Schedule Planning</td>
<td>Improving Survey Item Guidelines</td>
<td>Announcing Survey</td>
</tr>
<tr>
<td>Survey Budget Planning</td>
<td>System Testing &amp; Improvement</td>
<td>Call Center Service</td>
</tr>
<tr>
<td>Survey Subject Identification</td>
<td>Training Survey Operators</td>
<td>System Monitoring</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Improvement Plan Search</th>
<th>Announcement &amp; Service</th>
<th>Verification</th>
</tr>
</thead>
<tbody>
<tr>
<td>Identifying Demands for</td>
<td>Press Release</td>
<td>Logical Format Verification</td>
</tr>
<tr>
<td>Revising Items &amp; Guidelines</td>
<td>Statistical Year book &amp; Various Publication</td>
<td>Time Series Verification</td>
</tr>
<tr>
<td>Revising Upcoming year’s Plan</td>
<td>Loading Data to Service System</td>
<td>Site Visit Verification</td>
</tr>
<tr>
<td>Reward for Survey Operators</td>
<td></td>
<td>Finalizing Survey Results</td>
</tr>
</tbody>
</table>
<Stage 1 : Planning>
- Adequate examination of survey schedule & budget
- Identification of survey subject

<Stage 2 : Preparation>
- Accurate guidelines for survey items
- Survey system tests in various environment
- Face-to-face training program as well as dissemination of survey guidelines
- Demonstration for survey operators’ training

<Stage 3 : Implementation>
- Announcement for precise schedule & survey compulsion under the law
- Well-trained call center service
<Stage 4 : Verification>
  • Various logical verification process along the educational environment
  • Time series verification for aggregated data such as students enrolled, facilities
  • if necessary, investigating survey issues and improvement method during site visit verification

<Stage 5 : Announcement & Service>
  • Expand usage of educational statistics information, besides statistical yearbook of education or various analysis materials of educational statistics.
  • Provide services on educational statistics survey result through homepage using IT (Information Technology)

<Stage 6 : Search for Improvement Method>
  • Assessment process for survey items & guidelines by qualified professionals
  • Search for improvement methods on a regular basis
III. Statistics Survey Systems:
H/W Architecture, Concepts, and Budget

1. H/W Architecture
2. Concepts
3. Budget
1. Hardware Architecture

II. SURVEY SYSTEM AND ITEMS

3-Tier Architecture
(WEB, WAS, DB)

Internet

Firewall

Network Switch(L2)

Network Switch(L4)

WEB Server #1

WEB Server #2

WAS
(WEB Application Server)

DB Server
2. Concepts of Survey System

II. SURVEY SYSTEM AND ITEMS
II. SURVEY SYSTEM AND ITEMS

2. Concepts of Survey System

Higher Educational Statistics Survey Program(C/S)

- Student Data
- Admission Data
- Faculty Data
- Curriculum Data

Input in Charge of Higher Educational Institute

Supervisor of Higher Educational Institute

Statistics Input

Raw Data

Formal Verification

Submit

Data Tunning and Validation

Related Educational Institute

Analysis and Service DB

Statistics Matrix Table DB

On-Line Homepage

Statistics Source Book (Statistics Materials)

Call Center for Educational Statistics
II. SURVEY SYSTEM AND ITEMS

4. Budget

● Building Budget
  ▪ H/W & S/W
    ✓ WEB Server & Middleware 2EA: $52,000(USD)
    ✓ Web Application Server & Middleware 1EA: $43,000(USD)
    ✓ DB Server & DBMS 1EA: $173,000(USD)
    ✓ N/W switch, Security, Backup: $43,000(USD)
  ▪ Statistics Survey System Building
    ✓ System Development: $432,000(USD)

● Maintenance Budget
  ▪ H/W & S/W: 12% ratio per Building Budget
    ✓ Server, N/W switch, Security, Backup: $37,320(USD)
  ▪ Statistics Survey System: 15% ratio per Building Budget
    ✓ Survey System: $64,800(USD)
IV. EDUCATIONAL STATISTICS SERVICE

1. Statistics Service Homepage
2. Mobile Statistics Service
3. Service Status
## III. Major Publications

### 1. Publications

<table>
<thead>
<tr>
<th>Title</th>
<th>Type</th>
<th>First Publication Year</th>
<th>Publication term</th>
<th>Circulation (copies)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Statistical Yearbook of Education</td>
<td>Booklet</td>
<td>1962</td>
<td>Periodic Annual (Sep.)</td>
<td>1,400</td>
</tr>
<tr>
<td>Analysis of Educational Statistics</td>
<td>Booklet</td>
<td>2002</td>
<td>Periodic Annual (Oct. ~ Dec.)</td>
<td>800</td>
</tr>
<tr>
<td>(Pre-primary, primary, secondary, tertiary, employment, and lifelong)</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Brief Statistics on Korean Education</td>
<td>Booklet</td>
<td>1998</td>
<td>Periodic Annual (Oct.)</td>
<td>Kor : 1,000 Eng : 700</td>
</tr>
<tr>
<td>Statistics on Korean and the World Education</td>
<td>Booklet</td>
<td>2010</td>
<td>Occasional (4 times/yr)</td>
<td>500 Each time</td>
</tr>
<tr>
<td>Education at a Glance: OECD indicators( in Korean)</td>
<td>Booklet</td>
<td>1997</td>
<td>Periodic Annual (Nov.)</td>
<td>600</td>
</tr>
</tbody>
</table>

* 17 publications in 2014
Educational Statistics Portal System provides all-inclusive services related to pre-primary, primary, secondary, and higher education, employment status, lifelong education, and international educational statistics information.

Ⅳ. EDUCATIONAL STATISTICS SERVICE


사용자 맞춤형 차트 기능
- 별도의 프로그램 설치 없이 차트 기능 제공
- 사용자가 원하는 형태의 차트로 변환 가능
- 통계표의 항목 추기/삭제, 가로/세로 축변환, 부분별 확대/축소 기능 제공

따르고 관리한 검색 기능
- 원기 검색이 가능 및 연관 검색이 가능 제공
- 결과 내 재검색 및 추가 검색이 가능 제공
- 스파드 검색 기능을 통해 간편한 검색 가능

간행물 온라인 제공 서비스
- 모든 교육통계 간행물에 대한 온라인 열람기능 제공
- 간행물 PDF 파일 다운로드 기능 제공
- 간행물에 대한 간주된 요약정보 제공
Ⅳ. EDUCATIONAL STATISTICS SERVICE

3. Mobile Statistics Service

다양한 자료제공 서비스
- 다양한 통계지표 PDF 및 WORD 파일 다운로드 서비스 제공
- 간행물 PDF 및 EXCEL 파일 다운로드 서비스 제공
- 모든 교육통계 간행물에 대한 오버바일 열람 서비스 제공

모바일 최적화 서비스
- 모바일에서도 기존 홈페이지와 동일한 서비스 제공
- 홈페이지 게시판(공지사항, 보도자료, 자료실 등)의 모바일 서비스 제공
- 모바일에서 최적화된 통계별 차트 제공 및 SNS 연동 서비스 제공

사용자 맞춤형 서비스
- 인기 검색어, 연관 검색어 기능 제공 및 빠른 검색기능 제공
- 맞춤형 통계 편집하기 서비스 제공
- 다양한 형태의 차트 제공 및 사용자 차트유형 변경 기능 제공
IV. EDUCATIONAL STATISTICS SERVICE

4. Service Status

- Publication Service: Statistical Yearbook of Education, Analysis Materials, Brief Statistics On Korean Education, Leaflet based on the result of statistical survey on pre-primary, primary, secondary, and higher education, employment, and lifelong education
- On-line Service: Educational Statistics Service Homepage (http://cesi.kedi.re.kr)
  - Provide the source service of statistics publications such as Statistical Yearbook of Education, Standard Form Service arranged by the common requests of users, time series statistics, press release and statistical materials

- Call Center Service
  - Please use the resource request sheet available on- and off-line
  - User-customized educational statistics call center, operated by professional staffs

Service Status (in 2014)

<table>
<thead>
<tr>
<th>Classification</th>
<th>Within KEDI</th>
<th>Government</th>
<th>Educational Institutions</th>
<th>Research Institute</th>
<th>Private enterprise</th>
<th>individuals</th>
<th>Organiza-tion/Association</th>
<th>Total</th>
<th>Home-page visitors</th>
</tr>
</thead>
<tbody>
<tr>
<td>Service Details</td>
<td>389</td>
<td>1,128</td>
<td>339</td>
<td>183</td>
<td>131</td>
<td>37</td>
<td>88</td>
<td>2,295</td>
<td>131,337</td>
</tr>
</tbody>
</table>
Thank you very much for your attention!